



iMedContent Embedded in Epic Transforms the Consent Process

Challenge

Shannon Health, a regional health system in Texas, was looking for a better way to facilitate its informed consent process. Physician orders and other critical instructions were communicated via the eForms in Shannon Health's Epic workflow. However, cumbersome paper forms were still used to obtain patient consent for procedures. This disconnect created costly inefficiencies as hospital staff had to manually verify the consent forms being used and spend time obtaining missing signatures.

Solution

Taylor Healthcare utilized its proprietary iMedConsent™ system to implement a solution that offered Shannon Health the best of both worlds.

- The iMedContent library containing digitized and standardized consent forms for 5,000 treatments in 37 clinical specialties was decoupled from the iMedConsent system.
- This content library was then embedded into Shannon Health's existing Epic workflow, seamlessly integrating with the eForms so critical to daily operations.
- By embedding the iMedContent library into the Epic workflow, physicians and nursing staff were able to manage patient care using one system. Meanwhile, Shannon Health's consent process was based on the accredited, compliant disclosures continuously maintained in Taylor Healthcare's iMedContent library.

Results

Embedding the iMedContent library into the Epic workflow transformed Shannon Health's informed consent process.



OPERATIONAL EFFICIENCY

Physicians and nurses throughout Shannon Health were able to utilize the Epic workflow for both treatment orders and patient consents.



RISK REDUCTION

The embedded solution ensured that the correct consent forms were used and patients were properly informed of risks and benefits.



PATIENT CARE

Time previously wasted on managing paper consent forms and obtaining missing signatures was refocused on delivering patient care.